APPENDIX 10

HOUSING RESOURCES FOR TENANTS WITH DISABILITIES

FAIR HOUSING AGENCIES – DISCRIMINATION AND DENIAL OF RIGHTS ................................................................. 2
DISABILITY GRIEVANCE OR COMPLAINTS .................................................. 3
HELP WITH ASSISTANCE ANIMALS .......................................................... 4
HOMELESS SERVICES ........................................................................ 4
HOUSING LOCATION ASSISTANCE ..................................................... 5
INDEPENDENT LIVING CENTERS .......................................................... 6
LANDLORD/TENANT, RENT STABILIZATION, HABITABILITY & CODE ENFORCEMENT ................................................................. 8
EVICITION DEFENSE .......................................................................... 9
GOVERNMENT AGENCIES ................................................................ 10
LEGAL SERVICES ............................................................................. 11
HOUSING AND OTHER LEGAL SERVICES ........................................ 12
STATE AND FEDERAL FAIR HOUSING AGENCIES ............................ 14
TRANSPORTATION ............................................................................ 15

Call and/or email organizations listed before visiting for their hours, low-income requirements, and other information. No representation is made as to the quality of work by any agency.

Prepared by the Los Angeles Housing and Community Investment Department’s Accessible Housing Program
FAIR HOUSING AGENCIES – DISCRIMINATION AND DENIAL OF RIGHTS

Organizations that provide investigations of housing discrimination complaints based on disability and other categories (such as race or family status). They also provide tenant and landlord counseling on housing rights and responsibilities.

Housing Rights Center (HRC)
3255 Wilshire Blvd., Suite 1150
Los Angeles, CA 90010-1509
(213) 387-8400
(800) 477-5977  (213) 201-0867 (TTY)
www.housingrightscenter.org

Fair Housing Council of San Fernando Valley
1462 Titus St., Suite 100
Panorama City, CA 91402
(818) 373-1185  (800) 487-2617
www.fhcsfv.com
DISABILITY GRIEVANCE OR COMPLAINTS

The local organizations below may be able to assist with grievances and complaints related to fair housing and disability rights, including: leasing accessible units, reasonable accommodations and modifications, effective communications, and other disability-related matters.

Accessible Housing Program, Los Angeles Housing and Community Investment Department (page 10)

Communities Actively Living Independent & Free (page 6)

Disability Rights California (page 11)

Disability Rights Legal Center (page 11)

Fair Housing Council of San Fernando Valley (page 2)

Housing Rights Center (page 2)

Independent Living Center of Southern California (page 6)

State and Federal Fair Housing Agencies (page 14)
HELP WITH ASSISTANCE ANIMALS

Provides assistance and vouchers for pet food, veterinary care, and other animal services, and counseling on rights related to assistance animals. Must be Low-Income.

Pets Are Wonderful Support (PAWS)

2121 S. Flower St.
Los Angeles, CA 90007
(213) 741-1950
www.pawsla.org

HOMELESS SERVICES

Los Angeles Homeless Services Authority (LAHSA)

811 Wilshire Blvd. 6th Floor
Los Angeles, CA 90017
(213) 683-3333
www.lahsa.org
Homeless Services Hotline: (213) 225-6581 (7:30 a.m. - 5:00 p.m.)
Or DIAL 211 for a referral to Emergency Shelter or other services for homeless persons and families

LAHSA has numerous resources for emergency shelter and housing for individuals and families, AND, will assist with locating permanent affordable housing. Visit their website, or call for assistance.
HOUSING LOCATION ASSISTANCE

Online resources that provide listings of affordable housing that can be searched by area and other categories. Note that many of the properties have waitlists. You may also contact organizations by telephone.

Los Angeles Housing Resource Center

(877) 428-8844
711 (TDD/TTY)
www.housing.lacity.org

Comprehensive Housing Information and Referrals for People Living with HIV/AIDS (CHIRP/LA)

2121 S. Flower St.
Los Angeles, CA 90007
(213) 741-1951  (877) 724-4775
www.chirpla.org

Housing Rights Center (HRC) - Project Place (monthly rental listings)

3255 Wilshire Blvd., Suite 1150
Los Angeles, CA 90010-1509
(213) 387-8400  (800) 477-5977
(213) 201-0867 (TTY)
http://www.hrc-la.org/doc.asp?id=8
INDEPENDENT LIVING CENTERS

Organizations that provide a variety of services and assistance to help people with disabilities live independently. Services include assistance with housing search and housing discrimination, and other housing issues; independent living skills, peer counseling, assistive technology, personal assistance services, information and referrals.

Communities Actively Living Independent & Free (CALIF)
634 S. Spring St., 2nd Floor
Los Angeles, CA 90014
(213) 627-0477
(213) 623-9501 (TTD/TTY)
www.califilc.webs.com

Disabled Resource Center
2750 East Spring St., Suite 100
Long Beach, CA 90806
(562) 427-1000
(562) 427-1366 (TTY)
www.drcinc.org

Independent Living Center of Southern California
14407 Gilmore St., #101
Van Nuys, CA 91401
(800) 524-5272  (818) 785-6934
(818) 785-7097 (TTD/TTY)
www.ilcsc.org
Southern California Resource Services for Independent Living
7930 Quill Drive, Suite D
Downey, CA 90242
(562) 862-6531
(626) 407-3562 (Video Phone)
www.scrs-ilc.org

1000 S. Freemont Ave.,
Building B1, Suite B10100
Alhambra, CA 98103
(626) 587-5010
(626) 407-3562 (Video Phone)

Disability Community Resource Center (DCRC)
12901 Venice Blvd.
Venice, CA 90066
(310) 390-3611  (888) 851-9245
www.dcrc.co
LANDLORD/TENANT, RENT STABILIZATION, HABITABILITY & CODE ENFORCEMENT

Community and Government organizations that provide a variety of assistance on landlord/tenant issues, Rent Stabilization (aka Rent Control), Habitability, and Code Enforcement.

COMMUNITY ORGANIZATIONS

Coalition for Economic Survival (CES) - Plummer Park Senior Center, Tenants Right Legal Clinic
7377 Santa Monica Blvd.
West Hollywood, CA 90049
(213) 387-8400
(800) 477-5977
www.cesinaction.org

Inquilinos Unidos/United Tenants
1930 Wilshire Blvd., Suite 801
Los Angeles, CA 90057
(213) 874-1452
www.inquilinosunidos.org

Strategic Actions for a Just Economy (SAJE)
1910 Magnolia Ave.
Los Angeles, CA 90019
(213) 745-9961
www.saje.net
EVICITION DEFENSE

Organizations that provide legal consultations and/or legal representation for tenants with eviction cases.

Eviction Defense Network (sliding fee scale)
1930 Wilshire Blvd., Suite 208
Los Angeles, CA 90057
(213) 385-8112
http://edn.la/

Shriver Housing Project (Eviction Assistance Center)
Stanley Mosk Courthouse
111 N. Hill St., Room 115
Los Angeles, CA 90012
(818) 485-0578
www.lacourt.org/division/civil/pdf/EACGeneral.pdf
GOVERNMENT AGENCIES

City of Los Angeles Housing & Community Investment Department
www.hcidla.org
Phone Numbers
Hotline: (866) 557-7368
Habitability Complaints/Code Enforcement: (213) 252-4411
Accessible Housing Program: (213) 808-8550 or hcidla.achp@lacity.org
For information or to file a grievance based on disability or accessibility in a Covered Housing Development.
Office Locations: 9am - 4pm, Monday - Friday, except as noted
221 N. Figueroa St., 14th Floor, Los Angeles, CA 90012
2130 East 1st Street, Suite 2600, Los Angeles, CA 90033
1200 W. 7th St., Suite 100, Los Angeles, CA 90017
6400 Laurel Canyon Blvd., Suite 610, Los Angeles, CA 91606
690 Knox St., Suite 125, Torrance, CA 90502
Open MWF: 1645 Corinth Ave, Suite 104, Los Angeles, CA 90025
Open Tue & Thu: 8475 S. Vermont Ave., 2nd Fl., Los Angeles, CA 90044

City of Los Angeles Department of Building and Safety
201 and 221 N. Figueroa St.
Los Angeles, CA 90012
(888) 700-9995
www.ladbs.org
Offices also in Van Nuys, West LA, South LA, and San Pedro
Accepts complaints of non-working elevators

California Department of Consumer Affairs
500 W. Temple St., Room B96
Los Angeles, CA 90012
(213) 389-2077
http://dcba.lacounty.gov
LEGAL SERVICES

DISABILITY RIGHTS

Legal advice and advocacy for disability-related legal issues. Areas covered may include housing, public benefits, transportation, special education, or other issues of access to places or services.

Disability Rights California (DRC)
350 S. Bixel St., Suite 290
Los Angeles, CA 90017
(213) 213-8000  (800) 719-5798 (TTY)
www.disabilityrightsca.org

Disability Rights Legal Center (DRLC)
350 S. Grand Ave., #1520
Los Angeles, CA 90071
(213) 736-1334  (866) 999-3752
Video Relay (213) 908-1079
www.drlcenter.org

Mental Health Advocacy Services
3255 Wilshire Blvd., Suite 902
Los Angeles, CA 90017
(213) 389-2077
www.mhas-la.org
HOUSING AND OTHER LEGAL SERVICES

Organizations that provide legal consultations and/or legal representation for tenants for various housing issues; public benefits; seniors, veterans, immigrant rights; family law, and others. May be required to be low-income for assistance.

Bet Tzedek Legal Services
3250 Wilshire Blvd., 13th Floor
Los Angeles, CA 90010-1509
(323) 939-0506
www.bettzedek.org

Community Legal Services of Southeast Los Angeles County
(Legal Aid Society of Orange County)
725 W. Rosecrans Ave.
Compton, CA 90222
(800) 834-5001   (310) 638-5524
www.legal-aid.com/contactiocate/compton/

Inner City Law Center
501 E. 6th St.
Los Angeles, CA 90021
(213) 891-2880
www.innercitylaw.org

Legal Aid Foundation of Los Angeles (LAFLA)
1102 Crenshaw Blvd.
Los Angeles, CA 91205
(800) 399-4529
www.lafla.org
Los Angeles Center for Law and Justice (LACLJ)
5301 Whittier Blvd., 4th Floor
Los Angeles, CA 90022
(323) 980-3500

www.laclj.org

Neighborhood Legal Services of Los Angeles
1102 E Chevy Chase Blvd.
Glendale, CA 91205
(800) 433-6251
Offices also in Pacoima and El Monte

Asian Americans Advancing Justice
1145 Wilshire Blvd., 2nd Floor
Los Angeles, CA 90017
(213) 977-7500  (888) 349-9695
https://advancingjustice-la.org/what-we-do/direct-services
www.nlsla.org

Public Counsel
610 S. Ardmore Ave.
Los Angeles, CA 90005
(213) 385-2977
www.publiccounsel.org
STATE AND FEDERAL FAIR HOUSING AGENCIES

Accepts and investigates complaints alleging housing discrimination, including disability-based discrimination

California State Department of Fair Employment and Housing (DFEH)
LA Office: 320 West 4th Street, 10th Floor, Los Angeles, CA, 90013
DFEH Communication Center: (800) 884-1684 (voice), (800) 700-2320 (TTY) or California’s Relay Service at 711 (844) 541-2877
Email: contact.center@dfeh.ca.gov (response within two business days)
Email: accommodations@dfeh.ca.gov or call (844) 541-2877 for disability accommodations
www.dfeh.ca.gov

U.S Department of Housing and Urban Development (HUD)
300 North Los Angeles St., Ste. 4054
Los Angeles, CA 90017
(213) 894-8000
www.hud.gov

U.S. Department of Justice (DOJ)
950 Pennsylvania Ave., NW
Washington, DC 20530-0001
DOJ Comment Line: (202) 353-1555
Main Switchboard: (202) 514-2000
TTY/ASCII/TTD: (800) 877-8339
https://www.justice.gov
TRANSPORTATION

Provides transportation services for people with disabilities. MTA provides information only on their accessible features.

Access
(800) 827-0829
(800) 827-1359 (TTD)
www.accessla.org

L.A. Care Health Plan (must be a member of this health plan)
(866) 529-2141
https://www.lacare.org/members/member-services/transportation

MTA – Metro (information on accessible features only)
(800) 827-0829
https://www.metro.net/riding/riders-disabilities